

**YOUR LONDON
MANAGED IT PROVIDER**

TECHDZ



TECHDZ

Providing Managed IT Support
to businesses for over 14 years
in London, Ontario and the
surrounding area.

Proudly Canadian
Owned & Operated

IT SOLUTIONS

Personalized For Your Business

With just a call, you will have a team of IT professionals with years of knowledge and experience who can be there for your business. We help reduce work disruptions and keep your business on track. A true one-stop-shop for all of your business's IT needs, saving you time, money, and hassle.



- ✓ **Managed IT**
- ✓ **Technology Sales**
- ✓ **VOIP Phone Systems**
- ✓ **Structured Cabling**
- ✓ **Cyber Security Training**
- ✓ **Consulting**
- ✓ **Audits**
- ✓ **Security Camara Systems**

"Techdoz is the true one stop shop for a business's full technology needs"

MANAGED IT

Your Virtual IT Department

Today's businesses, no matter the size, have the same technology needs as a large multinational. But having your own full-time, in-house IT team can be a waste of both money and resources. Techdoz Managed IT is the solution.

Choosing us, you will have access to a team of talented IT professionals providing proactive support and preventative maintenance. A team to constantly monitor your business to reduce work disruptions and keep your business on track.

Managed IT should be about saving you money and resources. Let Techdoz provide your business with all the services you need, quickly and professionally.





Preventative Maintenance

Experiencing an unexpected breakdown with important equipment? Understanding the situation is half the battle. Our experts regularly maintain your working equipment to reduce the likelihood of downtime.

Personalized Service Desk

Have an issue with your server, problems accessing back-up files, or a printer is not working? Our team of talented IT professionals can offer the support and maintenance from just a call or click away.

Remote Monitoring & Management

We have the right people to proactively monitor your networks and computers to reduce work disruptions and keep your business on track. Our goal is to help you do what you do best, running your business.

Security & Protection

Today's world demands the highest levels of security, and privacy. Knowing that your networks and data is safe can help you do your job with confidence. We take the steps necessary to keep your data and network safe, secure, and legally compliant.

Reduced Downtime

Don't let your technology control your business. Downtime in any business costs money and hurts the bottom line. The proactive approach we take to take care of your business will allow us to identify areas of weakness and provide solutions to reduce downtime, while improving workflow and productivity.

Cost Savings

With completely customized solutions designed to suit your business, your company can get everything it needs with no useless extras. Techdoz works closely with your business to offer the best IT solutions that work with your needs and budget.

Make YOUR Employees Aware & Confident With The Tools That Help Run Your Business

In today's fast-paced, technologically advanced world, staying ahead of the curve is crucial, and your employees play a vital role in securing your business.



At Techdoz, we offer a range of training and educational materials, with a strong emphasis on cyber security. Our programs are designed to keep your staff well-informed and equipped to handle the evolving landscape of cyber threats. We provide on-site training and presentations tailored to your specific needs, ensuring that your team receives the hands-on experience necessary to excel.

Compliance regulations such as PIPEDA (Personal Information Protection and Electronic Documents Act), PHIPA (Personal Health Information Protection Act), and PCI DSS (Payment Card Industry Data Security Standard) all play a crucial role in safeguarding sensitive information, and it is essential for your team to understand their responsibilities associated with each of these regulations. Additionally, most insurance providers require this training to ensure that organizations are equipped to protect sensitive information effectively.

By investing in your team's skills, you can better protect your business from data breaches, network cyber attacks, and social engineering threats. Empower your staff with the knowledge they need to defend against these risks and safeguard the future of your business.

STRUCTURED CABLING

Going Beyond the Network

A properly designed and implemented network infrastructure is key to your business.

With years of experience, our in-house team of dedicated professionals take pride in delivering quality work to each of our clients. Teaming up with local partners allows us to increase our ability to cater to projects of all sizes and complexity.

Working with Techdoz will ensure that your business is ready to handle the world today and in the future.

- ✓ **Voice & Data Cabling**
- ✓ **Fibre Optic Cabling**
- ✓ **Cabling Maintenance**
- ✓ **Design & Consulting**
- ✓ **Project Management**



CAMERA SECURITY

Protect Your Business

When it comes to the overall safety and security of your business, video surveillance and security cameras are a must.

We offer the most state of the art video surveillance products that offer features such as motion detection and face recognition. We work with you to design a system that will meet the needs of your business and most importantly, your budget.

Business Value

- Preventing & Reducing Losses
- Increasing Personal Safety
- Reducing Claims and Liability
- Increasing Revenues
- Lowering Costs
- Improving Efficiency



VOIP PHONE SYSTEMS

Transform YOUR communication with Techdoz's 3CX VOIP solution — where clarity meets reliability!

Join the ranks of businesses that have revolutionized their communication systems. With Techdoz's local expertise and the innovative 3CX VoIP Phone System, you're not just upgrading your communication; you are setting your business up for greater connectivity, efficiency, and growth.

The Techdoz 3CX VOIP Solution is a software-based unified communications platform that offers a wide range of communication tools for businesses of all sizes. It provides PBX services, allowing businesses to make and receive phone calls and send and receive text messages, all using their existing internet connection. It also offers video conferencing, web conferencing, and screen-sharing tools for collaboration. The platform can be accessed from desktops, laptops, smartphones, and tablets, making it highly flexible and accessible.

Additionally, it's highly customizable, allowing us to tailor the system to your businesses specific needs. It is also very cost-effective compared to traditional hardware-based phone systems.

Techdoz 3CX VOIP Features:

- Unified Communications
- Web Conferencing
- Softphones
- SMS Messaging
- Call Routing
- IVR and Auto Attendant
- Reporting and Analytics
- Presence
- Call Recording
- Voicemail
- Call Queuing
- Call Forwarding
- Faxing



TECHDOZ

*Technology Solutions That Work For **YOU!***

GET IN TOUCH

Call For Your Free
Consultation

519.203.9005

www.techdoz.ca